

BackupCare

Preserve Your Bandwidth by Outsourcing Routine Backup Tasks

Most IT staffs are being asked to do more with less. Tasks that used to be routine and manageable — like the backup process of removing tape backups, processing them, and inserting new tapes — have become a drain on IT resources.



Let Iron Mountain BackupCare handle your regular backup activities, so you and your staff can focus on other issues. Our experts visit your sites on a scheduled basis, service your backup devices, remove recently backed up tapes and insert blank tapes for the next backup cycle.

It's a simple, outsourced solution that keeps your backup process running consistently and reliably, with a minimum of worry for you.

Benefits of BackupCare include:

- Frees IT staff from managing data backup and vaulting from afar
- Eliminates need for on-site personnel to perform backup tasks
- 24/7/365 emergency response, providing access to your data whenever and wherever you need it
- A unified view of backup media, both on-site and off-site, at an Iron Mountain facility with SecureSync™
- A documented chain-of-custody for security and accountability
- Ensures predictable costs with managed service

COMPLETE CARE FOR YOUR BACKUP CYCLE

Our experts visit your sites at pre-set times to service your backup devices. We remove recently backed up tapes and insert blank tapes for the next backup cycle. Then your full backups are transported in secure, environmentally controlled vehicles to a local Iron Mountain vault facility.

Your critical backup data is stored securely — off-site, off-line and out-of-reach — safeguarded by experienced professionals. Our consistent processes and stringent controls for safe, secure data handling at every step.

RAPID RESPONSE THE MOMENT YOU NEED IT

If disaster strikes, Iron Mountain's depth and breadth of resources accelerate recovery, allowing you to quickly resume business. Iron Mountain delivers your backup tapes to your chosen recovery location at the time you need them.

SECURESYNC PROVIDES ENHANCED VISIBILITY — AND TOTAL CONTROL

Iron Mountain's web-based tape management system, SecureSync, provides your IT group with a unified view of backup and media inventory, both on-site and off-site, at an Iron Mountain facility. SecureSync allows you to request schedule changes, access scheduled and ad hoc reports, track exceptions and easily communicate with the Iron Mountain team.

PART OF A TOTAL DATA PROTECTION SOLUTION

BackupCare is part of Iron Mountain's comprehensive approach to tape backup and disaster recovery for business continuity. Our services are designed to reduce cost, complexity and risk to your business — while enhancing your compliance and control.

Over the past 50 years, Iron Mountain has grown to be the world leader in records and information management. Today, we count over half of the Fortune 500 among our 45,000+ clients. The reason for the success is simple. Iron Mountain continually earns clients' trust as their off-site data protection needs grow by investing in technology tools that enhance their access to and control over their critical business information.

Choose Iron Mountain...our policies and procedures for the security and integrity of data management are the most stringent in the industry. We've successfully helped customers recover from hundreds of disaster events and completed tens of thousands successful disaster recovery tests.

Iron Mountain...because without the data, there is no recovery.

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